

The Director of Quality Assurance (QA) at Tishk International University, Dr. Samira T. Saeed, participated in a three-day workshop on benchmarking in higher education, Dubai, UAE in September 2019. Benchmarking forms a significant process that is highly recommended in higher education institutions to understand and evaluate the current position of a specific program or process. Benchmarking is an effective management tool that helps universities deal with competitive pressures, build capacity for change, and improve their standing. The 3-day workshop aimed at presenting all the components and procedures involved in a benchmarking process supported by real examples and practical exercises for the step-by-step implementation.

The Quality Assurance office at Tishk International University plans to include the process of benchmarking in its assessment and monitoring system and develop the essential policy and procedures required for optimum results.

This slideshow requires JavaScript.